

OpenVMS Enterprise Directory for eBusiness

Release Notes

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Contents

1	Before You Start	1
1.1	VMS Cluster Support	1
1.2	No Auto Answer Support in Installation	2
2	DSA Functions Not Yet in the Main Documentation Set	2
2.1	Support for CAED	2
2.2	Selective Shadowing	2
2.3	Secure Sockets Layer	4
3	Compaq Administrator for Enterprise Directory Management Utility	5
3.1	Background	5
3.2	CAED Utility Functions	5
3.3	Security	5
3.4	CAED Utility Configuration (OpenVMS)	6
3.5	Creating the Configuration File (OpenVMS)	6
3.6	Editing the Configuration File (OpenVMS)	7
3.7	Changing the CAED Utility Password (OpenVMS)	7
3.8	Starting the CAED Utility (OpenVMS)	7
3.9	Shutting down the CAED Utility (OpenVMS)	8
3.10	Diagnosing problems with the CAED Utility (OpenVMS)	8
4	Lightweight Directory Access Protocol	8
4.1	LDAP String Syntaxes Not Implemented	8
4.2	Restrictions on LDAP V3 UTF-8 LDAP Strings	9
5	Restrictions in DECnet-Plus	9
5.1	DSA on OpenVMS Systems Handling of Multiple Bind Requests	9
6	NCL Restrictions	9
6.1	Creating and Deleting the DSA Quickly	10
6.2	Restriction on Using Zero Length Passwords	10
6.3	Limited NCL Command Buffer Size	10
6.4	NCL Command Filtering	10
6.5	Display of DSA Attributes on OpenVMS Systems	10
7	DSA Information and Known Problems	11
7.1	Looping DSA on OpenVMS V7.2-1	11

7.2	Restrictions on Removing Shadowing Agreements	11
7.3	Year 2000 Conformance	11
7.4	Dereferencing of Search Aliases	11
7.5	Memory Exhaustion During Replication Can Cause the DSA to Terminate	12
7.6	DSA Handling of Temporary Files	12
7.7	Length Constraints on T.61 Strings	13
7.8	Restriction on the Definition of Labels in the Schema	13
7.9	DSA Handling of Referral Loops	13
7.10	Distributed Access Failure Event	13
7.11	Database Snapshot Failures	14
7.12	DSA Handling of Presentation Address Protocol Identifiers	14
7.13	Displaying Entries that are Part of Your Global Prefix	14
8	DXIM Problems	15
8.1	Handling of Attributes that Have No Matching Rules	15
8.2	Syntaxes Supported by the Directory Service	15
8.3	DXIM Command Line Interface Problems	16
8.3.1	Ambiguous Keyword	16
8.4	DXIM Motif Interface Restrictions	16
8.4.1	Problem Deleting Multiple Entries	16
8.4.2	Handling of User Passwords	16
8.4.3	Handling of Search Filters	17
8.4.4	Support of the undefinedSyntax	17
8.4.5	Online Help	17
8.4.6	Display of the Base Object	17
8.4.7	Deleting Entries	18
8.4.8	No Support for Auxiliary Object Classes	18
8.4.9	Incorrect Integer Values Not Detected	18
8.4.10	Usability Problems	18
8.5	Application Resources	18
9	Problems with the Lookup Client	19
9.1	Lookup Client GUI Help Requires Bookreader	19
9.2	Lookup Client Display of Modified Entries	19
10	XDS Problems and Information	19
10.1	Documentation of Maximum Outstanding Operations Constant	19
10.2	Documentation of the Search and Read Functions	20
10.3	XDS Example Programs	20
10.4	Primitive Syntax Attributes in Uninitialized Objects	20
10.5	XDS is not Thread-safe in a Multithreading Environment	20
10.6	XDS Does Not Support Calls at AST-Level on OpenVMS Systems	20

10.7	No Support for Boolean Attribute Values	20
10.8	Incorrect Initial Value for Information Type	21
10.9	Primitive Values Incorrect in a Referral.	21

1 Before You Start

Note that the product now available as the OpenVMS Enterprise Directory for eBusiness V5.2 was previously available with these names:

Compaq X.500 Directory Service V4.0
Digital X.500 Directory Service V3.1 and earlier

This section documents important information about the Enterprise Directory for eBusiness and about installing and deinstalling the Enterprise Directory for eBusiness software.

1.1 VMS Cluster Support

You can run the Directory Service software on a cluster if you follow these guidelines:

- Run a DSA on only one node in a cluster.
When installing on a cluster, if you select the Server component, you are asked which node is to be the server node. After installation, configure the DSA on the node where it will run. See *Enterprise Directory for eBusiness — Management* for information about configuring the DSA.
- If the cluster has multiple system disks, you must repeat the installation for each system disk.
Always specify the same node to be server node.
- You can run applications from any node in the cluster providing the directory information tree files are in a common area.
You can run the DUA configuration utility on any node in the cluster, but you must specify the node where the DSA runs and not the cluster alias when prompted for the name of the DSA node.
- If you want the DSA to be enabled automatically during cluster startup you must edit the file `SYSS$STARTUP:DXD$DSA_STARTUP.NCL` to remove the comment tags before the `NCL ENABLE DSA` and `NCL CREATE DSA` commands.
- Run the startup procedure `SYSS$STARTUP:DXD$COMMON_STARTUP.COM` on all the nodes in the cluster that have directory components installed.

1.2 No Auto Answer Support in Installation

AutoAnswer files can only be used on installations that follow the pattern of previous installations. AutoAnswer files created during a first-time installation (that is, installation on a system that had no Directory previously), are not available during an upgrade. AutoAnswer files created during an upgrade will be available at the time of the next upgrade and any subsequent upgrade.

2 DSA Functions Not Yet in the Main Documentation Set

This section deals with new functions added to the DSA since the last full release of the main documents.

2.1 Support for CAED

Starting in V5.1, the Compaq Enterprise Directory for eBusiness V5.1 has been enhanced with various functions to support Compaq Administrator for Enterprise Directory (covered in Section 3) including :

- LDAP support for the Critical Extension ManageDSAIT
- Support for an "approximate match" when comparing attributes that have a syntax of bitstring. An approximate match is true if all the bits set in the assertion are also set in the value, and false if any of the bits set in the assertion is not set in the value.

For example, the following would be considered matches:

'1000'b would match '101100001'b

'101'b would match '1111111'b

The following would not be considered matches:

'1000'b would not match '0100110110'b

'101'b would not match '1101110'b

Note that bit 0 is the left-most bit.

2.2 Selective Shadowing

This release supports selective shadowing; that is, it is now possible to specify which attributes can and cannot be shadowed to a consumer DSA.

The shadowing filter is controlled by the shadowingAttributeSelection attribute in the shadow agreement subentry. Thus every shadowing agreement has its separate filter. If a shadow agreement subentry does not have the shadowingAttributeSelection attribute then all user attributes are shadowed to the consumer DSA.

The shadowing filter is performed on the supplier DSA. Time stamp and security attributes are always shadowed to the consumer DSA. See X.525 for more information.

The shadowingAttributeSelection attribute is multivalued. Each value is a classAttributeSelection and consists of an object class and either an "include" or "exclude" list of attributes or "all attributes".

The object class in the classAttributeSelection can either be a specific object class or all object classes. In the "exclude" form, attributes not in the exclude list are implicitly included.

A classAttributeSelection is applicable to an entry if allObjectClasses is specified or if the specified object class matches an object class of the entry. If more than one classAttributeSelection filter applies to an entry, an "include" filter takes priority over an "exclude" filter and an "exclude" filter takes priority over "all attributes" and implicitly included attributes. If no classAttributeSelection is applicable to an entry then only the time stamp and security attributes are shadowed.

The command-line DXIM syntax for the shadowingAttributeSelection value is:

```
<objectclassselection> ::= "objectClass" "=" <value> |
                          "allObjectClasses"

<attributefilter>      ::= "include" "=" "{" <attr>, <attr>... "}" |
                          "allAttributes" |
                          "exclude" "=" "{" <attr>, <attr>... "}"

<classAttributeSelection> ::=
                          "[" <objectclassselection> "," <attributefilter> "]"
```

For example:

```
dxim> modify /c=us/o=acme/cn="supplier /c=us/o=acme 3" -
_dxim> add attribute shadowingAttributeSelection = -
_dxim> [objectclass=person, exclude={description,title,telephone number}]
```

Note

In Section A.1.35 of the V5.0 Management Guide, the attribute shadowingAttributeSelection (together with this new information) replaces shadowingAttributes.

2.3 Secure Sockets Layer

This release also provides SSL support for LDAPv3. Secure Socket Layer /Transport Layer Security in the Directory relies on the SSL shareables supplied with OpenVMS V7.3-1. These are not installed by default. If they are not installed on a system, the Directory will operate but SSL will not be available. If the shareables are installed after the Directory is installed or started, it is not necessary to reinstall the Directory. You should simply disable and re-enable the DSA.

The Directory can receive commands over a secure line using LDAPv3 (provided that the client is using the Start_TLS extension). The Directory uses the same LDAP port to receive both secure and unsecured communication.

The Directory supports SSLv23, SSLv3 and TLSv1 protocols, but only one can be supported at any time. The user can select the protocol by disabling the DSA and setting the protocol using the NCL command SET DSA Security Protocol = <protocol> where *protocol* can be SSLv23, SSLv3 or TLSv1. For example SET DSA Security Protocol = TLSv1

To use this support, you must provide a Certificate file and a Private Key for the DSA. These are stored as (DXD\$DIRECTORY:DSA-CERTIFICATE.PEM) and (DXD\$DIRECTORY:DSA-PRIVATE-KEY.PEM). The DSA's password must be used as the PEM passphrase.

The DSA does not provide a default certificate or private key. For more information on certificates and keys, see <http://www.openssl.org>.

The Directory can be placed in one of three security states — no security, selectable security or mandatory security. This is chosen by setting the attribute SSL State to OFF, ON, or MANDATORY using the NCL command SET DSA SSL State <state>, for example SET DSA SSL State ON .

If the SSL State is set to OFF, SSL will not be available. If the SSL State is set to ON, SSL will be available to any LDAP client that can issue an ldap_tls_start request. If the SSL State is set to MANDATORY, LDAP connections will only be accepted from clients that either use anonymous credentials (and therefore have the lowest possible access level), or use SSL to encrypt the connection.

3 Compaq Administrator for Enterprise Directory Management Utility

The Compaq Administrator for Enterprise Directory (CAED) GUI has a Utility for controlling certain aspects of the behaviour of a directory server (DSA) over an SSL-secured network connection. This section deals with the GUI and the Utility.

3.1 Background

For the most part, the Compaq Administrator for Enterprise Directory (CAED) GUI communicates directly with the directory server (DSA) that is running in order to manage the DSA. However, there are certain extended management operations (for example, restarting the DSA) which cannot be performed by the DSA itself. In these cases, the CAED communicates with a detached process that runs on the same node as the DSA. This process is referred to as the CAED Utility.

3.2 CAED Utility Functions

For this release, the GUI relies on the CAED Utility to help it perform the following operations:

- displaying a list of the available schema files
- creating a new schema file
- editing an existing schema file
- recompiling the schema
- restarting the DSA

The system manager can decide whether or not the CAED Utility should be enabled on any given server. The GUI only requires that the CAED Utility be available in order to carry out the functions listed above; other administrative operations (such as viewing and updating the contents of the DSA) do not require the CAED Utility to be running.

3.3 Security

As part of the process to configure the CAED Utility, the system manager specifies a management password: this password must be supplied to the CAED Utility by any CAED client attempting to connect to it. This means that users of the GUI do not automatically have the ability to perform extended management operations; they must first supply the CAED Utility's password.

The CAED Utility's password is distinct from any DSA-based password, and should only be disclosed to trusted users of the CAED.

3.4 CAED Utility Configuration (OpenVMS)

If you install the CAED Utility, a directory will be created beneath DXD\$DIRECTORY. This directory will have a name of CAED_NATIVE, and will contain files used by the CAED Utility.

The CAED Utility relies on a configuration file called ADMINISTRATOR.INI which resides in the CAED_NATIVE directory. This file contains an encoded version of the CAED Utility password, as well as information relating to the IP port numbers that it should use.

By default, the CAED expects to use port 389 for LDAP connections to the DSA, and 907 for SSL connections between the CAED GUI and Utility process. You can override these values by editing the configuration file.

To find out what port number is being used for LDAP access to the Enterprise Directory, you can use the NCL utility, for example:

```
ncl> show dsa ldap port
Node 0 DSA
AT 2002-01-01-10:05:02.110+00:00Iinf
Characteristics
    LDAP Port = 389
```

If port 907 is already in use by an application on your system, then you will need to choose another port number in the range 1..1023.

3.5 Creating the Configuration File (OpenVMS)

Before starting the CAED Utility for the first time, you need to create this file, which can be done using the command: \$ @SYS\$STARTUP:DXD\$CAED_UTILITY_CONFIGURE

This command procedure will prompt you to provide the password for the CAED Utility, and then create ADMINISTRATOR.INI for you. Initially, the port numbers that will be used are 389 for LDAP connections to the DSA, and 907 for connections between the GUI and the CAED Utility.

Once the command procedure has created the configuration file, it gives you the option of starting the CAED Utility. If you want to change the port numbers that the utility uses, then you can reply NO to this question. In this case, you can edit the configuration file before starting the utility.

3.6 Editing the Configuration File (OpenVMS)

The version of ADMINISTRATOR.INI that is provided the first time you run the configuration command procedure looks like this:

```
[<nodename>]
Ae Title=<nodename>
DSA Entity Name=DSA
Port Number=389
[General]
ServerPort=907
---Do not edit any data below this line---
HashedPassword=<some-value>
```

Where *nodename* will be the name of the server you are using, and *some-value* is a string of digits representing an encoded version of the password that you supplied. Note that the Ae Title field will not necessarily reflect the Ae Title of your DSA. To change either of the port numbers, edit the configuration file and modify the appropriate line(s).

3.7 Changing the CAED Utility Password (OpenVMS)

The CAED Utility's password is stored in the configuration file in an encoded form using a hashing algorithm internal to the daemon. The only way to change this password is to request that the daemon generate a new one, which is what happens when you run the configuration command procedure.

You can run SYS\$STARTUP:DXD\$CAED_UTILITY_CONFIGURE.COM at any time to change the password (so long as the CAED Utility is not running). When a new password is generated, the other contents of the ADMINISTRATOR.INI file are left unchanged.

3.8 Starting the CAED Utility (OpenVMS)

After running DXD\$CAED_UTILITY_CONFIGURE.COM, you have the option of starting the CAED Utility. You can also start the utility using the command \$@sys\$startup:dxd\$caed_utility_startup

Note that this procedure will fail if you have not created a valid ADMINISTRATOR.INI, or if the CAED Utility is already running.

The file SYS\$STARTUP:DXD\$COMMON_STARTUP.COM automatically attempts to invoke the CAED Utility startup command procedure if you have installed the CAED Utility on your system. If you do not want the CAED Utility to run on your system then either ensure that no ADMINISTRATOR.INI file exists, or comment out the relevant line from the DXD\$COMMON_STARTUP.COM.

3.9 Shutting down the CAED Utility (OpenVMS)

If you wish to shut down the CAED Utility process, use the command `$ @sys$startup:dxd$caed_utility_shutdown`

The file `SYS$STARTUP:DXD$COMMON_SHUTDOWN.COM` automatically attempts to invoke the CAED Utility shutdown command procedure if you have installed the CAED Utility on your system.

3.10 Diagnosing problems with the CAED Utility (OpenVMS)

As it runs, the CAED Utility process writes a log file into the `CAED_NATIVE` directory, called `DXD$CAED_UTILITY_STARTUP_OUTPUT.LOG`. This log file contains information about requests from any client that attempts to make a connection, as well as messages that may help diagnose problems that occur should the utility fail to start properly.

4 Lightweight Directory Access Protocol

The DSA supports the LDAP V2 and V3 protocols. This allows LDAP clients to access the Directory.

4.1 LDAP String Syntaxes Not Implemented

Enterprise Directory for eBusiness implements both the LDAP protocols (V2 and V3). The following syntaxes are not supported as string syntaxes, but you can use them all as binary syntaxes:

- Teletex Terminal Identifier
- Presentation Address
- Guide (search guide)
- User Certificate
- CA Certificate
- Certificate Revocation List
- Cross Certificate Pair
- Other Mailbox
- Distribution List Submit Permission

4.2 Restrictions on LDAP V3 UTF-8 LDAP Strings

The LDAP V3 implementation only supports UTF-8 characters that can be mapped to T.61 characters.

5 Restrictions in DECnet-Plus

Some restrictions in DECnet-Plus can affect the behavior of the Enterprise Directory for eBusiness. It is therefore helpful to be aware of DECnet restrictions, as listed in the DECnet-Plus release notes for your system. Particular areas of interest are NCL restrictions and restrictions related to OSI Transport.

The following sections list restrictions in DECnet-Plus that are known to affect the Enterprise Directory for eBusiness. See Section 6 for information about NCL restrictions.

5.1 DSA on OpenVMS Systems Handling of Multiple Bind Requests

On OpenVMS systems, there is a known problem with DECnet which can cause binds to fail if there are already many applications bound to the DSA. The DSA's ability to accept multiple bindings is limited by the BYTLM quota of the DSA account. This quota might be exceeded by a very busy DSA.

If your DSA's binding limit is reached, an additional bind attempt can expose the DECnet problem. All subsequent binds fail, even if the total number of concurrent bindings drops below the limit. To permit the DSA to start receiving more binds, you need to stop and restart the DSA using NCL.

If large numbers of concurrent bindings are likely, you can increase the BYTLM quota specified in the DSA startup procedure `DXD$DSA_STARTUP.COM`. Amend the `/buffer_limit` qualifier to increase the quota. Shut down and restart the DSA to use this increased quota. The DSA shutdown procedure is `DXD$DSA_SHUTDOWN.COM`.

See *Enterprise Directory for eBusiness — Problem Solving* for further information about resource problems.

6 NCL Restrictions

This section describes restrictions on the use of the NCL director to manage the DSA.

6.1 Creating and Deleting the DSA Quickly

If you use the NCL CREATE DSA and DELETE DSA directives repeatedly in quick succession you might see the following error message in response to one of the DELETE DSA directives:

```
No Such Entity Instance exists
```

This occasionally happens even if the preceding CREATE DSA directive appeared to succeed. In fact, the preceding CREATE DSA directive failed, but NCL lost the error response.

6.2 Restriction on Using Zero Length Passwords

The schema provided with this version of the Directory Service states that the `userPassword` attribute can have a minimum length of zero characters.

However, the NCL commands for the DSA entity and the Accessor entity, which both have Password attributes, do not support zero length passwords. Do not assign a zero length password to a directory entry if you also need to configure the same password in either a DSA or Accessor entity.

6.3 Limited NCL Command Buffer Size

The NCL command input buffer size is 2048 bytes. This limits the number of characters that can be entered in one NCL directive. When you interactively enter a long directive, the NCL command input buffer can overflow, causing the directive to fail.

6.4 NCL Command Filtering

If you use a filter in an NCL command, the command fails for most of the attributes of the DSA entity. NCL does not fully support filtering for the types of attribute used by the Directory Service.

6.5 Display of DSA Attributes on OpenVMS Systems

The DSA on OpenVMS systems cannot display attributes if you specify a list of different types of attribute. For example, the following NCL directive is mishandled by the DSA because it requests a display of counter attributes and status attributes:

```
NCL> SHOW DSA ALL STATUS, ALL COUNTERS
```

7 DSA Information and Known Problems

7.1 Looping DSA on OpenVMS V7.2-1

If you observe a looping DSA on OpenVMS Alpha 7.2-1 (DSA consuming CPU time with no load), then you need to apply a patch. The patch you need is the OpenVMS patch VMS721_PTHREAD V3.0 or greater.

7.2 Restrictions on Removing Shadowing Agreements

You should remove shadowing agreements in the reverse of the order you used to set them up. That is, the agreement at the end of the shadowing chain should be removed first. If it is not, the DSA will continue to hold shadow naming contexts that are not updated by a shadowing agreement.

For example, if DSA A shadows a naming context to DSA B, which then further shadows the naming context to DSA C, you should remove the last agreement first: remove the consumer access point on DSA B before removing the consumer access point on DSA A.

7.3 Year 2000 Conformance

In Version 3.1, the UTC time matching rules used by the DSA were changed so that dates beyond the year 2000 are recognized by the DSA. Time syntaxes, such as UTC Time, represent the year as a two digit number. For example, 10.30am GMT on 5th November 1999 is expressed in UTC Time as 991105103000Z.

With the new time matching rules, a time value with a year that is less than 50 is assumed by the DSA to be after 2000. For example, a time value containing the year 01 is assumed by the DSA to be 2001.

A time value with the year equal to or greater than 50 is assumed by the DSA to be between 1950 and 1999. For example, a time value with the year 99 is assumed by the DSA to be 1999.

7.4 Dereferencing of Search Aliases

There is a known problem with the dereferencing of search aliases.

When a DSA is processing a search, it checks beneath the specified search base for subordinate references that it needs to follow. It is during these checks that the DSA can make an error. The following set of circumstances can cause a DSA to create an incomplete list of subordinate references:

- i There are alias entries within the search subtree

- ii Those alias entries refer to entries that are held on the same DSA
- iii There are subordinate references beneath the entries referred to by the aliases

Those subordinate references are not followed during the search. The search of subtrees beneath aliased entries can therefore be incomplete.

7.5 Memory Exhaustion During Replication Can Cause the DSA to Terminate

If replication fails because of memory exhaustion, the consumer DSA will exit if it is unable to roll back the changes. The DSA exits to avoid corrupting its database. This generates a Resource Exhausted event, with a Reason of Fatal Memory Exhaustion.

Another possible cause for the DSA to run out of memory is as a result of processing many thousands of entry modifications in rapid succession. If the DSA permits volatile modifications, then the last few modifications may be lost. If the DSA does not permit volatile modifications, the last modification may be lost. However, in either case, the vast majority of the modifications are safe. Restarting the DSA increases the virtual memory available to the consumer DSA.

If you need to make a lot of changes to a naming context that is replicated to other DSAs, and you cannot provide more virtual memory, you can use the scheduling attributes of the shadowing agreement to make replication more frequent. For example, you might cause an unscheduled update to occur after a specific number of modifications so that the consumer DSA's memory resources are not overloaded. See *Enterprise Directory for eBusiness — Management* for details of shadowing agreement management.

7.6 DSA Handling of Temporary Files

During normal operation the DSA uses temporary files. When the DSA exits, these temporary files are normally deleted. If the DSA exits abnormally, some temporary files may remain.

If the DSA is not running, you can delete any temporary files that remain. Never delete temporary files while the DSA is still running.

On OpenVMS systems, the temporary files are created in SYSSCRATCH. The DSA process defines SYSSCRATCH to be DXDSDIRECTORY by default, and the temporary files have the .TMP file extension.

7.7 Length Constraints on T.61 Strings

When the DSA checks the lengths of T.61 strings, it counts the number of octets in the string rather than the number of characters that those octets represent. Some T.61 characters require more than one octet to represent. This may confuse users who expect the DSA to accept a string of a certain number of characters, but find that the string is rejected.

7.8 Restriction on the Definition of Labels in the Schema

Enterprise Directory for eBusiness — Management states that you can specify schema definitions within your schema text files in any order. However, there is a known exception to this rule. A label can only be specified after the definition for which it provides a label.

7.9 DSA Handling of Referral Loops

DSAs cannot detect referral loops. For example, a DSA can chain to a second DSA and receive a referral to a third DSA. It can then chain to the third DSA and receive a referral back to the second DSA. This type of looping is not covered by the standard loop detection model.

To prevent a DSA from following such referrals indefinitely, the DSA stops after the tenth referral for a given user request, and instead displays the referral to the user.

Looping should not occur if your DSAs are configured correctly.

7.10 Distributed Access Failure Event

If you see the Distributed Access Failure event with the following additional information, then it is possible that the failure was caused by the remote DSA being unable to verify this DSA's password:

```
Reason = Communications Failure  
Communications Problem = ACSE User Reject. No Reason Specified
```

The remote DSA should have generated an event that indicates a failure to verify this DSA's password. Distributed operations between DSAs will fail if the DSAs are unable to verify each other's passwords. Refer to *Enterprise Directory for eBusiness — Management* for details of replicating information about your DSAs so that they have copies of each other's passwords.

7.11 Database Snapshot Failures

The following three events can mean that the DSA has failed to create a new snapshot file. However, the events do not state explicitly that a snapshot failure has occurred. If you see any of these events without a statement of what operation failed, then you can assume that it was an attempt to create a new snapshot file.

```
Resource Exhausted  
Insufficient Disk Space.
```

```
Resource Exhausted  
Insufficient Memory.
```

```
Internal Error  
Unexpected exception in DbMonitor.
```

7.12 DSA Handling of Presentation Address Protocol Identifiers

If a presentation address specifies that a single network service access point (NSAP) can be used for more than one network protocol, the presentation address is not encoded properly by the DSA when it writes the information to disk. The next time you create the DSA, the presentation address is incorrect.

For example, the following presentation address is specified as having two identical NSAPs, but different protocol identifiers:

```
"DSA"/"DSA"/"DSA"/NS+49002AAA004021,CLNS|NS+49002AAA004021,CONS
```

If you delete the DSA, and then recreate the DSA, and then display the presentation address, it appears as follows:

```
"DSA"/"DSA"/"DSA"/NS+49002AAA004021,CLNS|NS+49002AAA004021,CLNS
```

The CONS protocol identifier has been incorrectly encoded, and is displayed as CLNS.

The same encoding error applies to any presentation address attributes within the database, including those in characteristic attributes of the DSA entity and its subtentities, and in any directory entries that contain presentation addresses.

7.13 Displaying Entries that are Part of Your Global Prefix

When you create your DIT, you will probably have a global prefix that connects your organization's DIT to the root of the global DIT. The entries named in the global prefix are not part of your organization's DIT, and may not exist at all, except as placeholders for a future connection to a global DIT.

If you try to display entries that are part of your global prefix, the Directory Service returns an error.

For example, in the example used in *Enterprise Directory for eBusiness — Management*, the Abacus organization has a global prefix that includes the name /c=us. The entry called /c=us does not exist, so if you try to display it, you get an error.

This problem also affects browsing the DIT using the DXIM Browse window; entries that are part of the global prefix cannot be displayed. *Enterprise Directory for eBusiness — Management* gives details of the global prefix. The immediate subordinates of the browse base must be real entries, not part of the global prefix.

8 DXIM Problems

The information in the following sections applies to both the command line interface and the Motif interface to DXIM.

8.1 Handling of Attributes that Have No Matching Rules

If you modify the schema to define an attribute that has no equality matching rule, directory applications, including DXIM, will have difficulty managing that attribute.

This is because the DSA cannot tell whether the value you specify is already present in an entry. Therefore, if you try to add a value to the attribute, the DSA cannot detect value duplications, and if you try to remove a value, the DSA cannot determine whether the value actually exists. This is particularly true of the DXIM Motif interface, which attempts to add and remove values whenever you edit a value input box on the Modify window.

Refer to *Enterprise Directory for eBusiness — Management* for advice about selecting matching rules for attributes.

8.2 Syntaxes Supported by the Directory Service

Compaq DSAs support the syntaxes and matching rules documented in *Enterprise Directory for eBusiness — Management* and the DXIM online help.

This section details known restrictions with some of the documented syntaxes and matching rules.

- The following syntaxes are supported by the DSA, but are not supported by the DXIM Motif interface:
 - ACItem
 - Integer

Although this syntax is supported, the interface cannot handle the specification of values greater than $2 * *31 - 1$

- The following syntaxes are supported by the DSA, but are not fully supported by either DXIM interface:
 - Teletex Terminal Identifier
Teletex Nonbasic parameters are not supported
 - Facsimile Telephone Number
G3 Facsimile Nonbasic parameters are not supported

Neither DXIM nor the DSA supports Search Guide syntax.

8.3 DXIM Command Line Interface Problems

The following section describes problems and restrictions in the command line interface version of DXIM. If you create any DXIM scripts, you are recommended to keep them, to help diagnose any problems.

8.3.1 Ambiguous Keyword

The keyword BINDING has two meanings in DXIM: it is used in the SHOW BINDING command and to indicate the Binding service control. This ambiguity means that you may see misleading error messages if you specify an incomplete or incorrect command that includes the keyword BINDING. See the DXIM online help information about the SHOW BINDING command and the Binding service control.

8.4 DXIM Motif Interface Restrictions

8.4.1 Problem Deleting Multiple Entries

If you select a large number of entries, and then select the Delete Entry option, DXIM displays a confirmation window, asking you whether you really want to delete the selected entries.

If you select too many entries, the buttons of the window are not visible on your screen. Press RETURN to cancel the operation. Select fewer entries for deletion, so that the window is small enough to fit on the screen.

8.4.2 Handling of User Passwords

The DXIM Motif interface does not support creation or modification of password attributes, even if they are added to the window definition.

8.4.3 Handling of Search Filters

A DXIM Motif interface user can use the Find window to specify details of entries to search for. If the user specifies a detail that is inappropriate for a given filter field, DXIM ignores that detail. For example, if a user specifies an alphabetic string for a field that requires integer values, DXIM ignores that particular field. Only fields that contain appropriate details are processed.

In most cases, this is the user-friendly way to process user input. However, the effect might be that DXIM returns more entries than the user expects to see, including entries that the user thought would be excluded.

8.4.4 Support of the undefinedSyntax

Attribute values that are of `undefinedSyntax` might be displayed in verbatim format, for example:

```
'14 01 c4'v
```

DXIM uses this format if it cannot convert the value into a user-friendly external representation.

DXIM only accepts the verbatim format on input of such values. You need to know how to represent the value in verbatim format. Where possible, do not use the `undefinedSyntax` for attributes.

8.4.5 Online Help

The online help for the DXIM Motif interface does not support the search for keywords option of the Help widget. If you select Search Keywords... from the Help window, DXIM displays an internal error.

8.4.6 Display of the Base Object

The DXIM Browse and Find windows allow you to show the attributes of an entry by selecting the entry and double clicking on it, or by selecting the Show Attributes option from the View menu.

To see the attributes of an entry you have modified, you must collapse and expand the parent entry of the modified entry.

However, this does not work with the base object of the Browse or Find window. The base object is the entry that is displayed at the top of the window, and appears when you invoke the window. Whenever you use the Show Attributes option on that entry, you see the attributes and values that were in the entry when you invoked the window. To see the attributes of this object you must invoke a new Browse or Find window.

8.4.7 Deleting Entries

When you use the DXIM Motif interface to delete an entry, you have to click on Yes to execute the deletion. If you double click on Yes, the deletion succeeds, but DXIM reports an internal error. You must then exit DXIM.

8.4.8 No Support for Auxiliary Object Classes

The DXIM Motif interface does not support auxiliary object classes.

8.4.9 Incorrect Integer Values Not Detected

If you specify a hyphen in an integer value when adding a value to an attribute or creating an attribute, DXIM does not return an error. For example if you try to add the value 1-2-3 to an attribute with integer syntax, no error is displayed. When you subsequently display that attribute, the value displayed is 1.

8.4.10 Usability Problems

The DXIM Motif interface is known to have some usability problems.

- The positioning of new input boxes is faulty.
If you use the Add Value option, a new input box might be placed partially or completely off the window. To workaroud this problem, only add one or two values to an attribute at a time. Click on OK. If you want to add more values, select the Modify Entry option again, and you will be able to display one or two more new input boxes. By this method you can gradually add more values.
- Any modifications made to the Directory using the Create or Modify windows are not automatically reflected in the Browse and Find windows. For example, if you change the name of an entry, the Browse window still displays the old name. Similarly, if you create an entry, DXIM does not display the entry in the Browse window.
If the information in the Browse and Find windows is out of date, use the collapse and expand options to refresh the window.
-

8.5 Application Resources

The DXIM Motif interface does not currently provide an application resource file to define, for example, the colours to use in DXIM windows. You can edit your default resource file to include information that controls the DXIM display. On an OpenVMS system edit the appropriate file in your SYS\$LOGIN directory and use the resource name `dxd_mainwin`.

For example, to set the foreground colour to red, edit the appropriate file and add the following line:

```
dxd_mainwin*Foreground: #ffff00000000
```

9 Problems with the Lookup Client

9.1 Lookup Client GUI Help Requires Bookreader

The graphical interface of the Lookup Client requires the Bookreader software. If Bookreader is not installed on the Lookup Client system, then attempts to read the online help will have no effect.

9.2 Lookup Client Display of Modified Entries

Attribute values displayed in Lookup Client displays cannot be guaranteed to have come from master DSAs. This is particularly important when you use the Alter window of the Motif interface. The values displayed in the Alter window may have come from a shadow DSA. After changing an entry, the changes you make might not be visible in the Lookup Client.

This is because the Lookup Client uses a protocol that does not enable applications to specify that master information is required. The only workaround is to make sure that the Lookup Client is connected to the master DSA for the entry you want to change.

10 XDS Problems and Information

10.1 Documentation of Maximum Outstanding Operations Constant

The Directory Service programming documentation states that the value of the DS_MAX_OUTSTANDING_OPERATIONS constant is defined by the DSA implementation. In fact, the value is defined by the XDS API implementation. Compaq's XDS API defines the constant to be 32. If 32 asynchronous operations are outstanding, XDS will not accept more asynchronous operations.

If you are writing an application that will use another vendor's XDS API implementation, then the constant may have a different value. It may therefore be advisable not to define this constant in your application, because it cannot be set to both values. Instead, your application can detect the Library Error: Too Many Operations if and when the XDS API returns it. If this error is returned, you can use the Receive Result function to reduce the number of outstanding operations.

10.2 Documentation of the Search and Read Functions

Note that the programming documentation is unchanged for this release of Enterprise Directory for eBusiness. *DEC X.500 Directory Service Programming Reference* documents the functions of the XDS API. The discussions of the Search and Read functions, `ds_search` and `ds_read`, does not explain how to select the particular attributes that you want returned from the entry or entries to which the function applies. They only explain that you can use the Select-No-Attributes, Select-All-Types, and Select-All-Types-And-Values constants.

If you want to select specific attributes to be returned from these functions, use the Entry Information Selection class. This class is documented in Section 3.12 of *DEC X.500 Directory Service Programming Reference*.

10.3 XDS Example Programs

The API component of the Enterprise Directory for eBusiness includes a set of callable routines that illustrates how to use the XDS and OM routines. You can also use these routines, which are known as the XDSHLI routines, in your application. The set of routines also includes a simple search application, written using the XDSHLI routines. The file `SYS$EXAMPLES:[DXD]XDSHLI.H` contains details of the XDSHLI routines and related files.

10.4 Primitive Syntax Attributes in Uninitialized Objects

The sequence `OM_CREATE` with the `initialize` argument set to `FALSE`, followed by `OM_PUT` using `INSERT_AT_END`, will return the error `WRONG_VALUE_NUMBER`, for any single valued primitive attributes. To avoid this, use `REPLACE_ALL` in `OM_PUT`.

10.5 XDS is not Thread-safe in a Multithreading Environment

If you are using multithreading, you must lock calls to XDS. This version of XDS does not handle threads correctly in all cases.

10.6 XDS Does Not Support Calls at AST-Level on OpenVMS Systems

If you call XDS routines at AST-level, XDS may behave unpredictably.

10.7 No Support for Boolean Attribute Values

XDS does not support attribute values of Boolean syntax. Such values always appear to be `FALSE`.

10.8 Incorrect Initial Value for Information Type

The initial value for the Information Type attribute of the Entry Information Selection object should be types-and-values, as stated in the documentation and defined in the standard. However, XDS sets the initial value to types-only.

10.9 Primitive Values Incorrect in a Referral

A restriction in this version of XDS and XOM means that primitive values in Referrals always appear to be present. A value that should be absent has a value of 0.